



**MHHS
PROGRAMME**
Industry-led, Elexon facilitated

Migration and Cutover Advisory Group (MCAG) #21 – 12 February 2026

Version 3.0

MHHS-DEL4380

Agenda

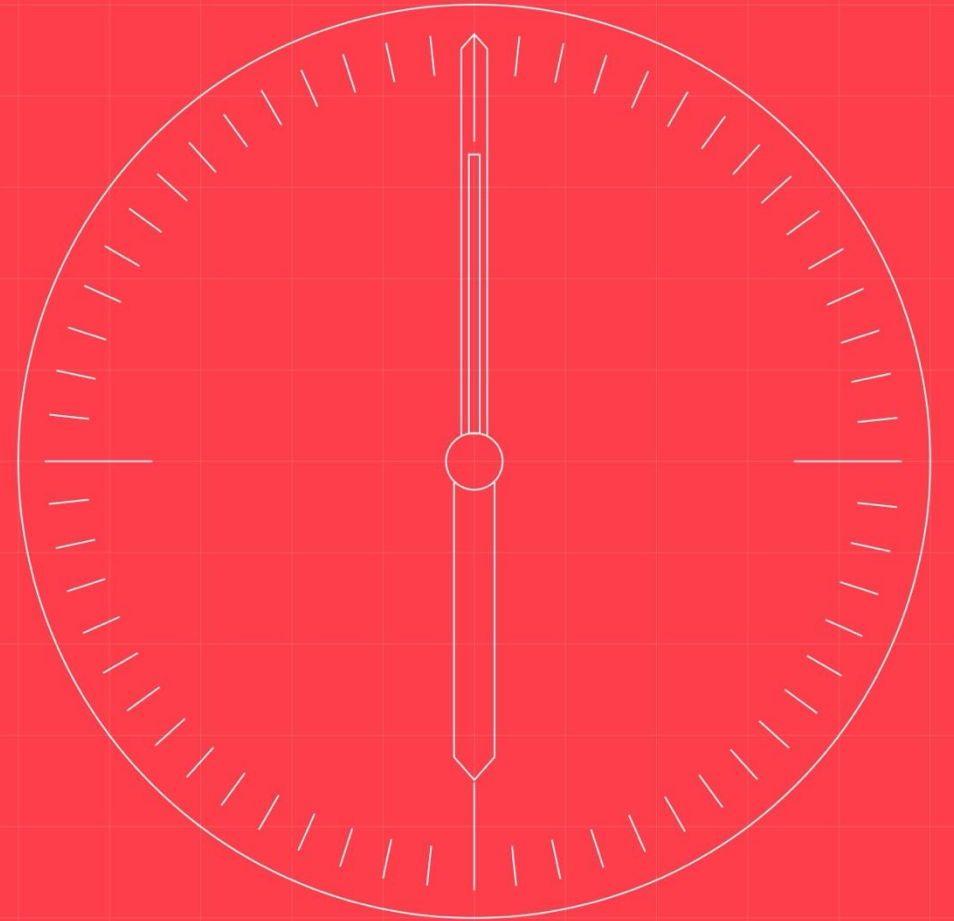
#	Item	Objective	Type	Lead	Time	Page
1	Welcome	Chair welcome	Information	Chair		
2	Headline Report and Actions	Approval of Headline Report of previous meeting and review of outstanding actions	Decision	Secretariat	10:00-10:05 5 mins	3
3	ELS Exit	<ul style="list-style-type: none"> Programme position and IPA view of ELS Exit Approval of ELS Exit 	Decision	Programme/IPA (Matthew Breen)/ (Joe Ashworth)	10:05-10:25 20 mins	5
4	Migration Execution	Update on the progress of Migration Execution	Information	Programme (Warren Fulton)	10:25-10:35 10 mins	27
5	Participant-Driven Migration Dependencies	Update on Migration dependencies on industry participants	Information	Programme (Warren Fulton)	10:35-10:45 10 mins	31
6	Migration Exclusion List	Update on the Migration Exclusion and Remediation list	Information	Programme (Joe Grisley)	10:45-10:55 10 mins	35
7	Programme Milestones related to MCAG	Overview of upcoming Programme Milestones related to MCAG and any milestone changes for approval	Information	Programme (PMO)	10:55-11:00 5 mins	42
8	Top Programme Risks related to MCAG	Overview of Programme Risks related to MCAG	Information	Programme (PMO)	11:00-11:05 5 mins	44
9	Programme Updates	Provide updates from L2/3 governance groups and wider Programme activity	Information	Programme (PMO)	11:05-11:05 0 mins	45
10	Summary and Next Steps	Summarise actions/decisions and look ahead to the next MCAG	Information	Chair and Secretariat	11:05-11:10 5 mins	49

Headline Report and Actions

DECISION: Approval of Headline Report of previous meeting and review of outstanding actions

Secretariat

5 mins



Actions Review

1. Approval of Headline Reports from MCAG held [18 December 2025](#) and the eMCAG on [29 January 2026](#)
2. **Review outstanding actions** (actions will be discussed by exception. Please review the action updates ahead of the meeting)

Ref	Action	Owner	Due	Latest Update
MCAG20-01	DCC to confirm when they will provide updates to suppliers on SMETS1 reconfiguration progress and visibility of affected devices.	DCC	27/01/26	ONGOING: DCC have now provided Migration Sprint 0 Active Suppliers with interim reports to identify assets that have not been successfully reconfigured. DCC still yet to confirm when reports will be shared more broadly.

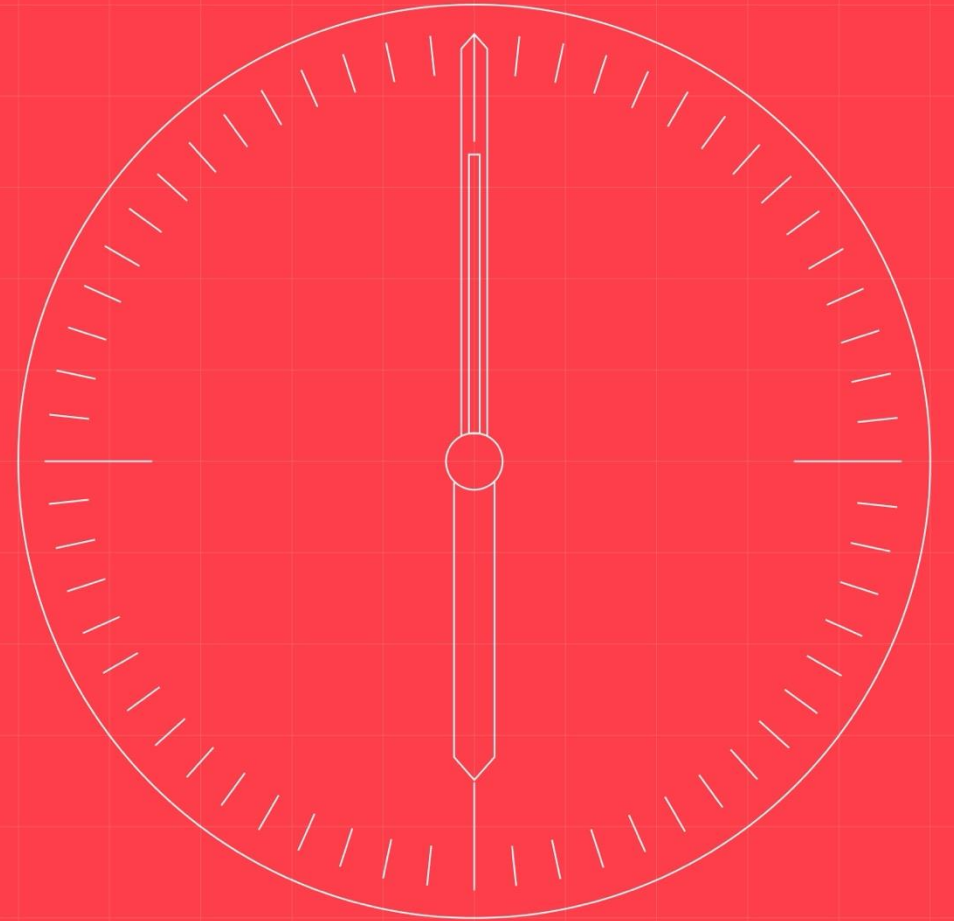
ELS Exit

DECISION:

- Programme position and IPA view of ELS Exit
- Approval of ELS Exit

Programme/IPA/(Matthew Breen)/(Joe Ashworth)

20 mins



#1 A regular meeting open to all of industry has provided a useful forum for issues to be raised at and for participants to raise thoughts and queries

During 2026 all Suppliers and their Agents must become qualified, start operating in the MHHS arrangements and migrate in accordance with the baselined migration plan. A forum that replaces TORWG is therefore needed to provide the means for participants to come together, discuss issues and raise queries. This will ensure that issues and lessons learned are addressed in an open manner, mitigating risk to Programme delivery.

What does the Programme propose?

Recommendation

As TORWG will be ending, we suggest that TOG continues to run weekly for the remainder of the Migration period (until M15)* and that the Service Management Forum continues to run monthly until the end of the Migration period.

**This is on the assumption that TOG will cover the entire MHHS TOM, as per the revised ToR, and participants continue to raise issues and queries as cases via Elexon SM.*

#2 ELS reporting and analysis has provided useful insight into performance of the entire TOM throughout the ELS phase

Reporting and analysis carried out against the ELS targets and shared by Elexon Service Management, DIP Manager, Settlement Assurance and Migration have provided useful insight to the Programme and wider industry and have identified where remedial action is required.

What does the Programme propose?

Recommendation
While TORWG will stop running, we recommend that the same reporting as is currently provided to TORWG is shared with the Programme and the wider industry on a weekly basis, and that the same analysis is undertaken by the reporting party to identify where remedial actions should be taken when performance dips. This will help ensure that issues and knowledge are shared in a transparent and timely manner. The weekly TOG meeting is open to all of industry and any queries about this reporting can be raised there. We expect this reporting may adapt based on participant needs highlighted through TOG.

#3 Monitoring of adherence to DIP rules is required

To ensure that all participants are operating in a consistent manner and to ensure that error handling and associated quality issues are addressed, adherence to the DIP rules needs to be monitored. In addition, when DIP monitoring identifies that greater clarity is required to support participants correct use of the DIP, communications and guidance should be issued in a timely manner e.g., L3 and L4 status message usage.

What does the Programme propose?

Recommendation
<p>DIP Manager to review arrangements for DIP Rules monitoring and the process for providing supporting guidance. Once this review has been completed, the process for escalation of performance issues to individuals and to the MCC should be defined for cases where participants failure to adhere to DIP rules could impact the delivery of their migration plan.</p> <p>Improvements as a result of this review will need to be embedded ahead of the onboarding of additional parties to the DIP in Wave 1.</p>

Lessons Learned and Recommendations

#4 Controls for cross-party incidents need to be re-considered

Cross party issues have highlighted the importance of timely issue resolution by all parties across the TOM, particularly those issues which require interactions between multiple parties to resolve. As more Suppliers begin migration, the volume and complexity of those interactions will increase, placing even more strain on the processes that have already struggled to support operations with only two Suppliers migrating. This risk will increase significantly when additional parties qualify from Wave 1 onwards with approximately 70 additional parties migrating between May and October.

What does the Programme propose?

Recommendation

The controls in place to ensure incident resolution and exception handling take place in a timely and consistent manner need to be reconsidered, addressed and communicated as part of the Cross-Party Service Design ahead of Wave 1 qualification in April. This will ensure that participants have clarity on responsibilities across the industry including who is responsible for progression of incidents once they are raised. This should include guidance on what parties are expected to raise, when they are expected to raise it and who they should raise it to in the case that they identify issues. The improvements should be led by Elexon but will need to be supported and approved by other Code Bodies and Central Service Providers.

#5 Service Management process enhancements could improve user outcomes

- The timeliness of issue resolution is the main concern that has been raised by industry. Issues include:
- When raising a case into Elexon, it is automatically raised as a P4, which can slow the reaction time for potential major incidents.
 - There is no clear distinction between service requests and incidents,
 - Placing incidents 'on hold' prior to Elexon responding to participants with resolution,
 - Missed SLAs for resolution
 - Re-opening of cases which have not been resolved to user satisfaction

What does the Programme propose?

Recommendation	
Elexon should ensure that they have the controls in place to prioritise incidents correctly and to support this, participants should be able to recommend a priority when raising an incident which can be considered by the Service Desk triaging the case. Elexon should continue to have responsibility for setting priorities.	
In addition, the process should clearly delineate service requests from incidents. Elexon need to ensure that they have the resources and appropriate subject matter expertise in place to ensure timely resolution. These enhancements would help mitigate delays in resolution and therefore, should be in place ahead of parties qualifying in Wave 1.	
Elexon should make clear the formal escalation route that participants should follow if they feel that an issue has not been dealt with appropriately or in a timely manner.	
Proposed changes to the service management arrangements should be agreed with industry and clearly documented in the relevant service management documentation.	

Lessons Learned and Recommendations

#6 Issues with wider BSC and DIP related processes should be raised into Elexon SM to be tracked even if not issues with Elexon systems

A single organisation is required to ensure that E2E processes are working across the MHHS ecosystem, and Elexon have a unique position within the market to perform this function. Failure of E2E processes could potentially have significant impact on both settlement and consumers, therefore it is key that they are monitored centrally, as systemic process failures can impact multiple market participants / areas of the MHHS ecosystem.

What does the Programme propose?

Recommendation

Issues with the MHHS TOM should continue to be raised into, and tracked via, the Elexon Service Desk where they relate to BSC processes. Elexon should consider how these issues which may not be considered major incidents, but impact multiple participants, should be communicated out to the wider industry and managed thereafter. These open issues, including detail on who is leading resolution, should then be visible to all impacted parties.

Increased transparency and reporting of issues and fixes that would historically have been internal to parties is required. This will ensure that wider TOM impacting issues are assessed and coordinated to resolution (e.g. D0209 issue). This should also include incidents that are raised into other service desks which could impact multiple parties and codes.

Incidents spanning multiple codes should be addressed as part of the Cross-Party Service Design improvements. Joint guidance should be produced to ensure that participants know which organisation they should raise issues into.

#7 The delivery of service management continuous improvement activities should continue to be documented and communicated transparently through the Service Management Forum

Following a period of service delivery issues, Elexon developed an improvement plan which set out the actions that they would take to improve performance and meet the Service Management SLAs. Progress against this plan was tracked through TORWG, providing a mechanism to monitor delivery and understand the impact on SLA performance.

What does the Programme propose?

Recommendation
<p>Elexon should continue to document improvement activities and track and discuss them with industry through the monthly Service Management Forum. This should include asking industry which improvement activities they would like to see delivered and should therefore be prioritised.</p> <p>Elexon should also present an update on outstanding or recently closed Problem records for visibility and transparency.</p>

#8 The DIP Change and Release Management process needs to be reviewed to better fit participant needs

The current DIP release management approach has not provided sufficient visibility of what changes are being made to the DIP causing confusion among service users.

What does the Programme propose?

Recommendation

The DIP Change and Release Management process should be reviewed and baselined as quickly as possible to better support service users. This includes implementing a more structured release approach, where upcoming DIP changes are communicated clearly in advance. DIP users should also be consulted to assess when the best time is for changes to the DIP to be made. This should be addressed ahead of more DIP users being onboarded in April.

#9 Elexon comms transparency should be improved

Communications from Elexon provide key information to industry participants about upcoming changes, system outages, incidents etc. and this information is key for industry participants throughout the Migration period and as part of BAU. Some participants continue to highlight examples of when they haven't received communications that have been sent out to industry.

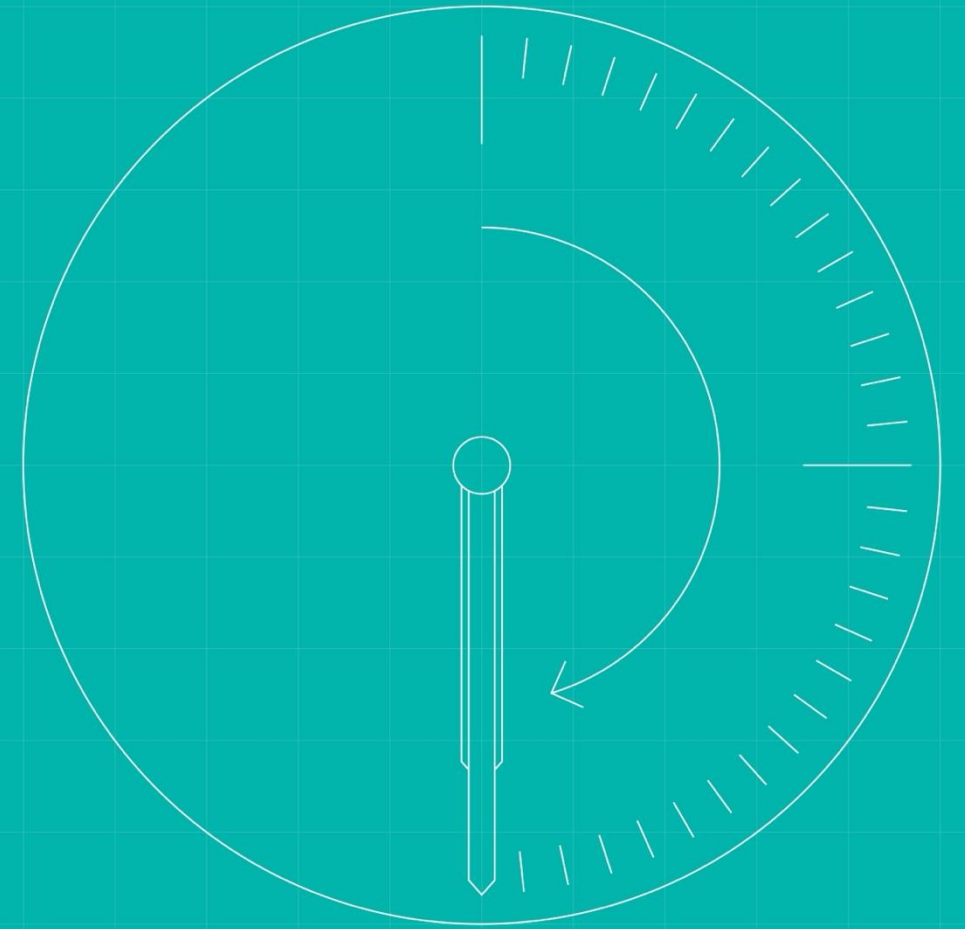
What does the Programme propose?

Recommendation

Elexon to keep a log of all comms that have been sent via all channels in a readily available location e.g., the Elexon website and to implement a process to check which comms you are signed up to receive. Improvements in this area should be prioritised as effective communications underpin many of the other proposed improvements.

Elexon should also include straightforward guidance on how to sign up for different types of comms, along with the purpose for each comms channel, in the TOG pack on a regular basis.

Elexon Responses to Programme Recommendations



#	MHHSP Recommendation	Accept (Y/N)	Actions	Owner	Delivery Date	Governance Route(s)
1	<ul style="list-style-type: none">• TOG continues to run weekly for remainder of migration period (until M15)• Service Management Forum continues to run monthly until end of migration period	Y	<ul style="list-style-type: none">• TOG will meet weekly. TOG will incorporate regular industry touchpoints to refine the ToR including duration and cadence according to industry need.	Karen Lavelle / Roger Harris	Complete	TOG
			<ul style="list-style-type: none">• Service Management Forum will continue to run monthly, and future monthly sessions have now been diarised.	Gary Leach	Complete	Service Management Forum
2	<ul style="list-style-type: none">• Same reporting as is currently provided to TORWG is shared with the Programme & Industry on weekly basis.• Same analysis is undertaken by the reporting party to identify where remedial actions should be taken when performance dips	Y	<ul style="list-style-type: none">• Elexon will continue to produce and deliver performance metrics, incident updates, analysis, and continuous improvement progress through established governance forums. Reporting will be refined and matured over time, with direct engagement with industry to ensure it increasingly reflects user experience. An updated reporting approach, incorporating this feedback, will be presented at the Service Management Forum on 10 March.	Elexon Value Stream Leads / Gary Leach	Ongoing	TOG / Service Management Forum
3	<ul style="list-style-type: none">• DIP Manager to review arrangements for DIP Rules monitoring and the process for providing supporting guidance• Post review, define the process for performance issue escalation to individuals and the MCC where failure to adhere to DIP rules could impact migration delivery plan• Improvements to be embedded ahead of onboarding additional parties to DIP in Wave 1	Y	<ul style="list-style-type: none">• DIP Manager has monitoring capability to identify participants not aligning to DIP Rules and the DIP Performance Assurance Framework will be live from April 2026.• DIP Manager has committed to DCAB to share Performance Assurance approach and timelines at March DCAB, incl Risk Register, Risk Op plan against rules of DSD003• DIP Manager commits to advising and sharing the Performance Assurance Framework and agree on escalation pathways/controls with Code Bodies Assurance capabilities. Focus topic to describe the framework, escalation pathways and controls will be scheduled at a future TOG meeting (post Code Body alignment).	James Stokes	23/04/26 (re Code Body Assurance escalation path alignment)	TOG To monitor progress

Updated v3.0

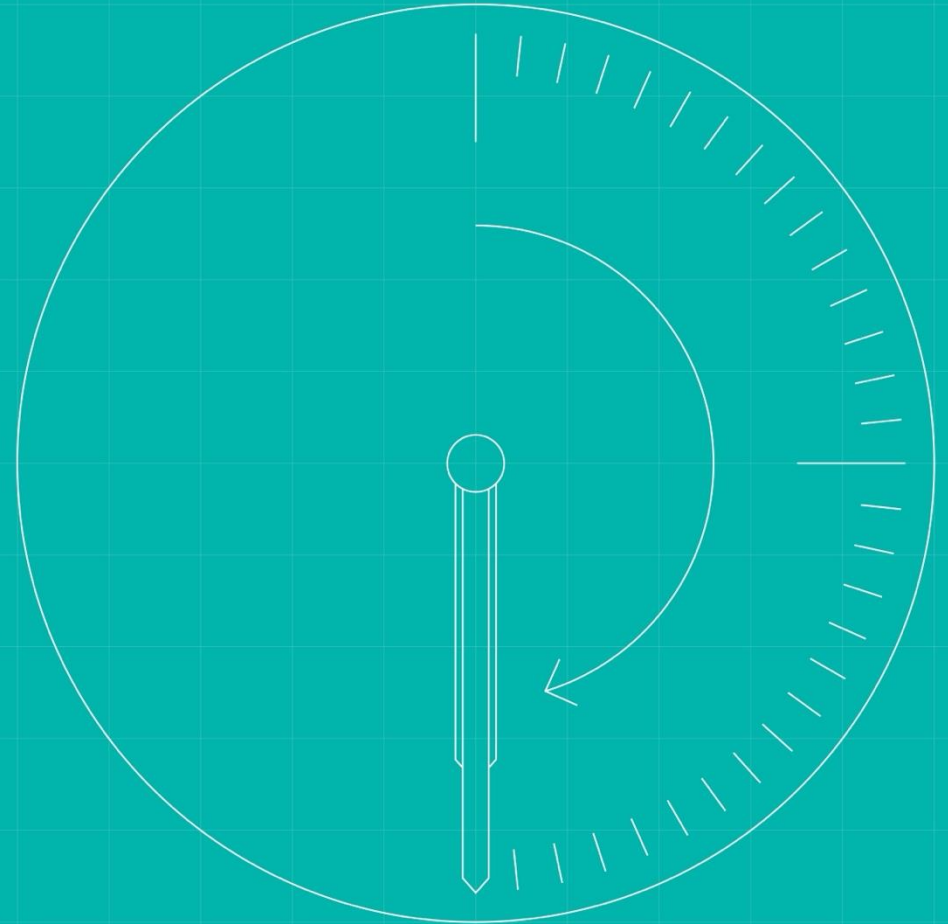
#	MHHSP Recommendation	Accept (Y/N)	Actions	Owner	Delivery Date	Governance Route(s)
4	<ul style="list-style-type: none"> Reconsider, address, and communicate Controls to ensure incident resolution and exception handling take place in timely manner (as part of Cross-Party Service Design ahead of Wave 1 qualification in April) Ensure parties have clarity on responsibilities across Industry including who is responsible for incident progression once raised Include guidance on what parties are expected to raise and when as they identify issues 	Y	<ul style="list-style-type: none"> Existing CPSD controls are being reviewed and re-communicated, alongside a review of internal processes to ensure they effectively support these controls. Consideration needs to be made if any additional cross industry controls are required. Clear, end-to-end responsibility for incident ownership and progression will be defined and communicated across all industry parties once an incident is raised. This has been documented in the CPSD Approach Guidance has been issued via the CPSD Approach and Runbook with additional clarification currently under review 	Gary Leach	20/03/2026	Service Management Forum / TOG
5	<ul style="list-style-type: none"> Ensure controls in place to prioritise incidents correctly (ensuring parties have opportunity to recommend priority) Process to delineate service requests from incidents. Resource/SME in place to ensure timely resolution Make clear the escalation route that parties can follow if they feel the response is not appropriate/ query not dealt with in timely manner Proposed changes to be agreed with Industry and clearly documented in SM documentation 	Y	<ul style="list-style-type: none"> Controls are in place to ensure incidents are prioritised correctly with the Technical Triage function A clear process is in place to distinguish service requests from incidents, ensuring correct classification and handling, this is detailed in the Operations Manual A clear and documented escalation route has been communicated and will be presented at SM Forum on 10 February. Proposed changes will be agreed with Industry via the Service Management Forum and clearly documented within Service Management documentation. 	Gary Leach	Ongoing	Service Management Forum / TOG
6	<ul style="list-style-type: none"> Issues with the MHHS TOM should continue to be raised and tracked via the Elexon Service Desk with regards to BSC processes Consider how issues which may not be considered major incidents but impact multiple participants should be communicated out to the wider industry and managed thereafter These open incidents, including detail on who is leading the resolution, should be visible to all impacted parties Increased transparency and reporting of issues and fixes that would historically have been internal to parties is required. This should also include incidents that are raised not other service desks which could impact multiple parties and codes. Incidents spanning multiple codes should be addressed as part of the Cross-Party Service Design improvements. Joint guidance should be produced to ensure that participants know which organization they should raise issues into. 	Y	<ul style="list-style-type: none"> This is agreed in the CPSD approach where Elexon will handle Incident actions but will not be subject to SLA Technical Triage will identify and manage issues impacting multiple participants and coordinate wider industry communications where MI thresholds are not met. Improvements to Incident and Case updates and quality is currently under review. We will report progress and improvement plans into the Service Management Forum and the TOG. 	Gary Leach	20/03/2026	Service Management Forum/ TOG

Updated v3.0

MHHSP ELS Exit Recommendations & Elexon Response (3/3)

#	MHHSP Recommendation	Accept (Y/N)	Actions	Owner	Delivery Date	Governance Route(s)
7	<ul style="list-style-type: none">Continue to document improvement activities and track and discuss with Industry through the monthly Service Management ForumSeek industry feedback and prioritise proposed improvement activitiesPresent an update on outstanding/recently resolved closed problem records	Y	<ul style="list-style-type: none">All Continuous Improvements will be presented and tracked in the Service Management ForumIndustry feedback will be collated within the Service Management ForumProblem Management updates will be presented in the Service Management ForumPhase 1 Continual Improvements have been completed. Phase 2 Improvements from Industry and Programme Feedback ongoing	Gary Leach	20/03/2026	Service Management Forum
8	<ul style="list-style-type: none">DIP change and release management process to be reviewed and baselined asapImplement more structured release approach, where upcoming DIP changes are communicated in advanceDIP users should be consulted to assess best time for DIP changes to be made <p>This should be addressed ahead of more DIP users being onboarded in April</p>	Y	<ul style="list-style-type: none">DIP Manager has agreed processes through working groups and alignment with other code bodies.DIP Manager has amended approach to sharing forward schedule of change.DIP Manager has taken action to ensure pre and post change comms are issued.DCAB will be advised on DIP changes and releases notes issued 20 days ahead.	James Stokes	20/03/2026 (based on scheduled March release)	DCAB / CCSG
9	<ul style="list-style-type: none">Keep log of all comms that have been sent via all channels in readily available locationImplement a process to enable parties to check which comms they are signed up to receiveInclude straightforward guidance on how to sign up for different types of comms, along with the purpose for each comms channel, in the TOG pack on a regular basis	Y	<ul style="list-style-type: none">Requirements being gathered for communications improvement requests and will be reviewed with Elexon comms team for feasibility assessment..Elexon Comms team to report into TOG on delivery plan.Reconfirmation of the comms sign up process to be communicated in TOG on 6th February and at regular cadence moving forward	Royston Black	27/03/2026	TOG

Programme and TORWG View



Programme View + View from TORWG

- The Programme recommends an exit of Early Life Support, following confirmation from the Performance Assurance Team that they are satisfied with the results for the II settlement run on Thursday 5th February, following the Peak of Peaks test on 30th January.
- There are clear areas of performance which could be improved as detailed in our recommendations in the previous section but given the primary objective of monitoring that industry can support the new MHHS TOM processes and daily migration at scale, the Programme feels that Early Life Support has delivered its primary aim.
- Key to this view, is the acceptance of the recommendations we made in the previous section by Elexon Service Management and the DIP Manager. These recommendations will now be brought forward via the forums and owners that have been detailed and delivery will be monitored by the Programme via our RAID Management process.
- The Programme will continue to actively monitor risks, issues and dependencies throughout the Migration period, supported by Programme governance, and the Programme's subject matter experts will continue to assure that delivery of the programme milestones and outcomes is protected.
- During TORWG industry was asked whether they felt there was any reason why we should not exit Early Life Support and there was no feedback given. Therefore, the TORWG recommended that MCAG makes the decision to exit ELS.

MHHS IPA

Early Life Support (ELS) Exit Report

6 February 2026

This document has been prepared by PwC for Ofgem only, and solely for the purpose and on the terms agreed with Ofgem in PwC's Order Form (Con/Spec 2021-086), as part of PwC's call-offs under the Economic, Financial and Other Consultancy framework. PwC accept no liability (including for negligence) to anyone else in connection with our work or this document.

This is a draft prepared for discussion purposes only and should not be relied upon; the contents are subject to amendment or withdrawal and our final conclusions and findings will be set out in our final deliverable.

© 2026 PricewaterhouseCoopers LLP. All rights reserved. 'PwC' refers to the UK member firm, and may sometimes refer to the PwC network. Each member firm is a separate legal entity. Please see www.pwc.com/structure for further details.

MHHSP ELS Exit – IPA Key Messages (@4 February 2026)

We conducted independent assurance activities to assess whether evidence supports exit from ELS on 12 February 2026 and to identify any risks or issues requiring further action. This report summarises the findings our assessment undertaken between December 2025 and February 2026 and provides input to MCAG to support informed decision-making.


Key Messages		Commentary
1	As of 4 February 2026, the IPA supports the MHHS Programme exiting ELS on 12 February 2026.	<p>The key factors supporting our view are:</p> <ul style="list-style-type: none"> • ELS migration targets for Phase 3 have been achieved • Successful completion of ‘peak of peak’ testing (migration of 300,000 MPANs in a day) • Progress to date of actions to resolve the Do209 issue that paused MHHS migration in early January 2026 • A period of relative stability, since the Do209 issue, with no new material issues arising that have impacted migration • Positive progress in addressing IPA recommendations from ELS Phase 1 and 2 Exit (see Page 4) • Whilst further improvement is required to service management (see Key Message 2 and 3 below), these are not considered a blocker to exiting ELS.
2	Ongoing improvement is required to MHHS service operations post-ELS to ensure they are robust and scalable as more Participants onboard and commence migration from May 2026.	<p>As part of the ELS Exit decision process, Participants have raised concerns regarding the effectiveness of service operations. While we do not consider these to be blockers to ELS Exit, there is a risk that service operations are not yet sufficiently robust or scalable to manage likely increased incident and case volumes as more Participants onboard and commence migration progresses from May 2026. A clear, tracked action plan is required to deliver improvements and build industry confidence.</p>
3	IPA is aligned with the Central Programme Team’s post-ELS service improvement recommendations , which should form the basis of an action plan and be tracked to completion.	<p>The Central Programme Team has set out nine recommendations to address improvements required in service operations, which are currently being reviewed and agreed with Elexon. We support these recommendations and they should form the basis of the action plan to be tracked to completion through an industry forum.</p> <p>In addition, the IPA will commence a review of service arrangements and operations across the MHHS TOM in February 2026 to assess any additional improvements required and whether it is fit for future needs.</p>


Update on Key Risk Areas





The table below summarises the key risks tracked by the IPA during the ELS period, which will continue to be monitored post-ELS exit.

Confidence Trend:

 Increasing Confidence

 Maintaining Confidence

 Decreasing Confidence

IPA Top Risks Watchlist	Confidence Trend since the start of ELS Phase 3	Current View and actions underway	Further recommendations
1. Robustness and scalability of service operations: There is a risk that service operations, including service management processes, across the MHHS TOM and are not sufficiently robust or scalable to manage likely increased incident and case volumes as more Participants onboard and commence migration from April 2026.		<ul style="list-style-type: none">• Elexon’s performance against service management SLAs has improved and actions within the Continuous Improvement plan have been completed. Elexon have also taken steps to increase triage resource to mitigate the risk associated with increased demand.• However, Participants continues to raise concerns regarding the timeliness of issue resolution, which needs to be investigated and addressed.	The Central Programme Team has set out recommendations to support continued improvement of Service Operations, which were communicated at TORWG 4 February 2026. Specifically, ELS Exit recommendations 3, 4, 5, 6, 7, which will need to be translated into an action plan by Elexon and tracked through to completion.
2. Qualification completion: There is a risk that Participants in later waves may have lower engagement or have constrained capacity to complete the Qualification journey, potentially impacting qualification timelines.		<ul style="list-style-type: none">• PPC reporting and IPA periodic assurance bilaterals have highlighted risks regarding engagement and capacity in Waves 3 and 4.• The Central Programme Team have issued a PPIR to map participant journey and migration pathways.	The Elexon Qualification Team and Central Programme Team to continue to closely track Qualification progress and engage with Participants, as required to understand and address risks.
3. ISD Publications: There is a risk that issues seen in previous ISD publications could recur in future releases, impacting migration or settlement performance.		<ul style="list-style-type: none">• Additional controls have been introduced by the Elexon ISD team to avoid recurrence of past issues.• No major incidents arising from ISD v18 and v19 in January and February 2026 has increased confidence in underlying quality, processes, and controls.	Continue to monitor future ISD publications to validate whether past issues have now been addressed.
4. Communication across the TOM: There is a risk unclear or misaligned communications in relation to service incidents may lead to avoidable issues which impact settlement processes and migration.		<ul style="list-style-type: none">• Elexon established several new Industry forums since M10 (e.g. DCAB; Service Management Forum; TOG) and continue to mature existing Industry communications such as Industry circulars, based on feedback received from Industry Participants.	The Central Programme Team has set out recommendations to support continued improvement of communications, as communicated at TORWG 4 February 2026 (ELS Exit recommendations 4, 5, 6, 7,9)

Update on Previous IPA ELS Recommendations and Good Practice

IPA ELS Phase 1 & 2 Recommendations - Update

Recommendation	Latest Commentary	Status
Phase 1: Update ISD Improvement Plan based on v16 incidents and evaluate options for de-risking v18 publication	<ul style="list-style-type: none"> Following the resolution of ISD v16 issues, Elexon has made improvements to their processes and controls surrounding ISD publications. Statements of confidence were presented to TORWG and TOG, informing participants of the steps taken to de-risk ISD V18 publication 	Complete
Phase 1: Track and communicate completion of Elexon Improvement plans	<ul style="list-style-type: none"> Elexon reported completion of actions within its continuous improvement plan, as defined at IRG, at TORWG and via its Service Management Forum. 	Complete
Phase 2: Obtain Industry Agreement for overall ELS Exit	<ul style="list-style-type: none"> The Central Programme Team has formalised the mechanism for obtaining industry input into the ELS Exit decision, with views gathered through TORWG and MCAG. 	Complete
Phase 2: Track and communicate progress against Elexon Hypercare Exit criteria ahead of the decision point	<ul style="list-style-type: none"> Elexon has presented progress against its Hypercare exit criteria at PSG and will provide a further update ahead of the March decision point. 	In-progress / On-track
Phase 2: Improve transparency over incident impact assessment process, decision making and industry communications	<ul style="list-style-type: none"> The Elexon team are documenting the principles and approach to decision-making, targeting completion by 28 February 2026 	In-progress / On-track

Good Practices Observed

Reflecting on the observations throughout the ELS period, whilst risks have been raised, we have also observed several good practices, which should continue following exit from ELS to further build confidence with industry regarding robustness of enduring processes.

- ✓ The structured, phased approach to ELS has enabled progress to be tracked against clearly defined metrics and provided checkpoints to assess performance and identify required improvement actions.
- ✓ Industry participants and Elexon have engaged constructively in industry forums, including TOG, to discuss incidents, their impact and required resolution.
- ✓ Elexon has used feedback from governance forums to inform service management enhancements and continuous improvement plans.
- ✓ Transparent reporting of settlement outcomes and articulation of performance variances has been clearly communicated at TORWG and TOG.
- ✓ Effective collaboration between MHHSP SMEs and Elexon to resolve high-priority incidents.

Thank you

Do MCAG members have any objections to the Exit of ELS? If so, please provide the rationale and evidence for this view

DECISION	MCAG Chair (with SRO delegated powers) to approve the exit of ELS
----------	---

Next Step:

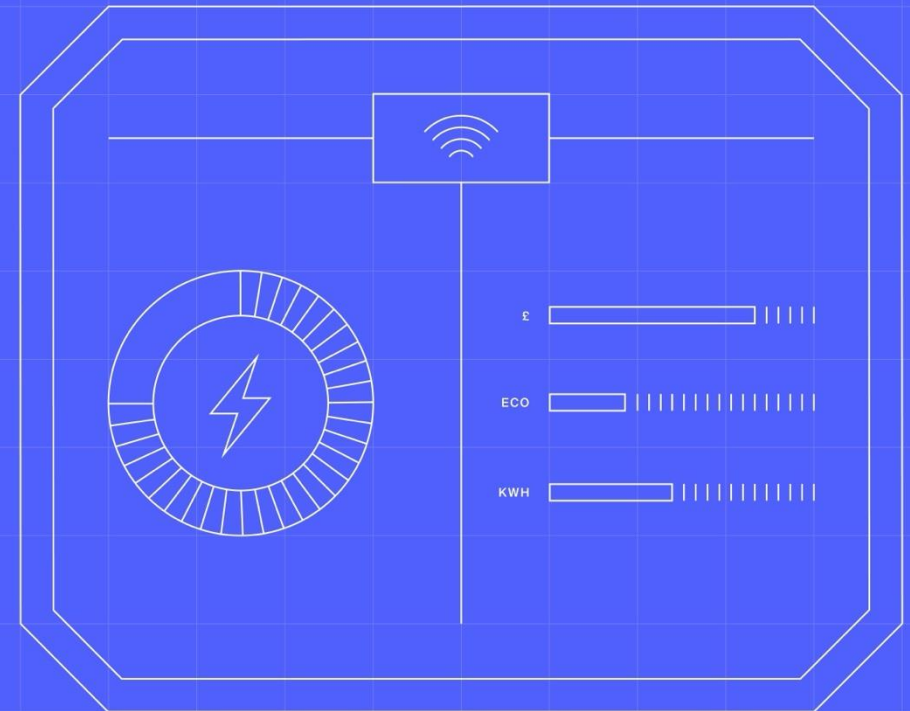
- TORWG to be closed down (subject to approval)
- Programme to exit ELS

Summary of Migration Execution

INFORMATION: Update on the progress of Migration Execution

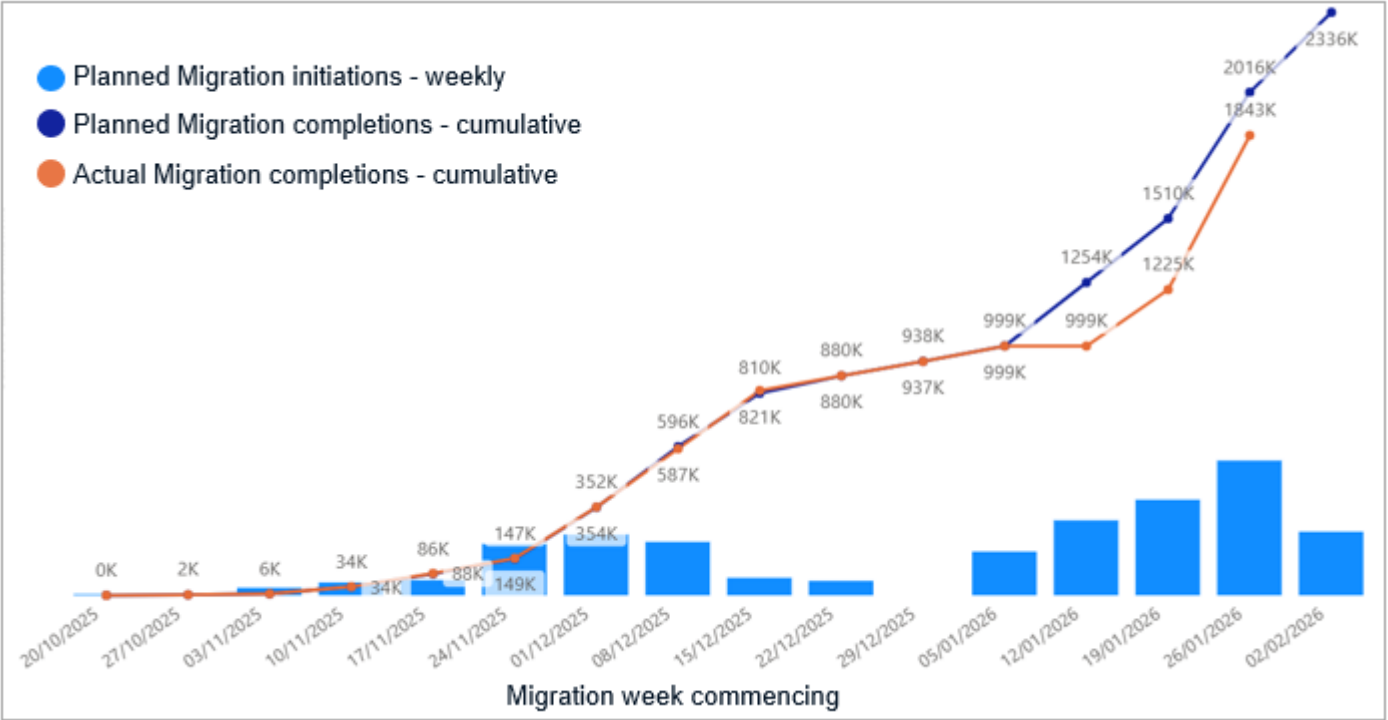
Programme (Warren Fulton)

10 mins



Migration Execution

- 1. Four suppliers are actively migrating, with two additional suppliers expected to commence in Feb 2026.
- 2. As of 30 Jan 2026: A total of 1,843,133 migrations have been completed against a planned 2,016,052. Completions are approximately 170,000 below plan following a pause in migration activities due to incident INC0131738. Recovery is underway, with approximately 200,000 migrations already caught up, and the remaining variance is expected to be fully recovered by 19 Feb.
- 3. Total exceptions remain low. Exception trends and preventative actions are reviewed at MWG.
- 4. ELS Phase 3 criteria were achieved on 30 Jan 2026.
- 5. There have been no LDSO, DCC, or DIP threshold breaches.
- 6. Migrating suppliers are fully compliant with their baseline plans.

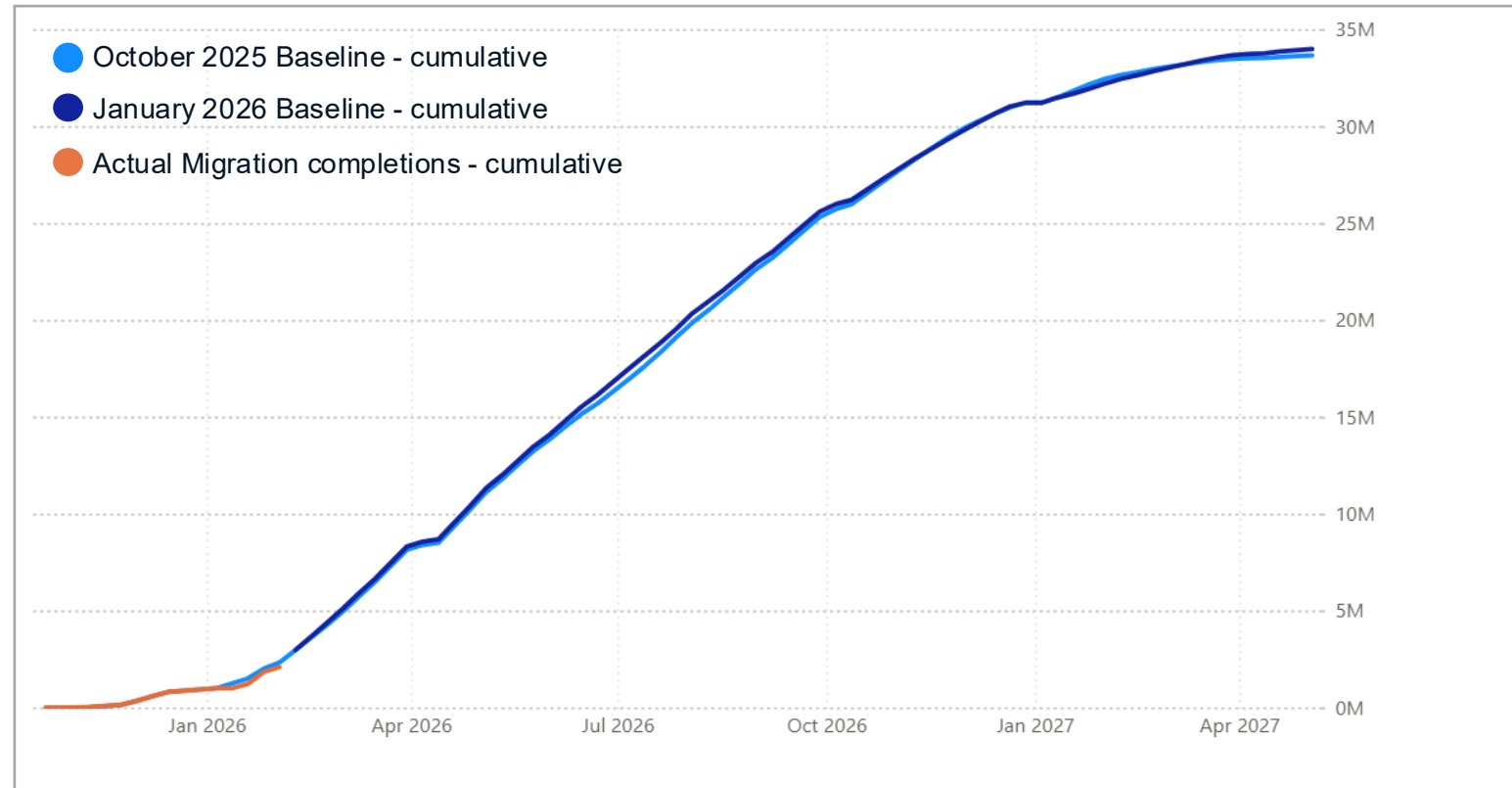


Sprint 1 Planning Outcomes (1)

Sprint 1 planning was undertaken between 14 and 21 Jan 2026.

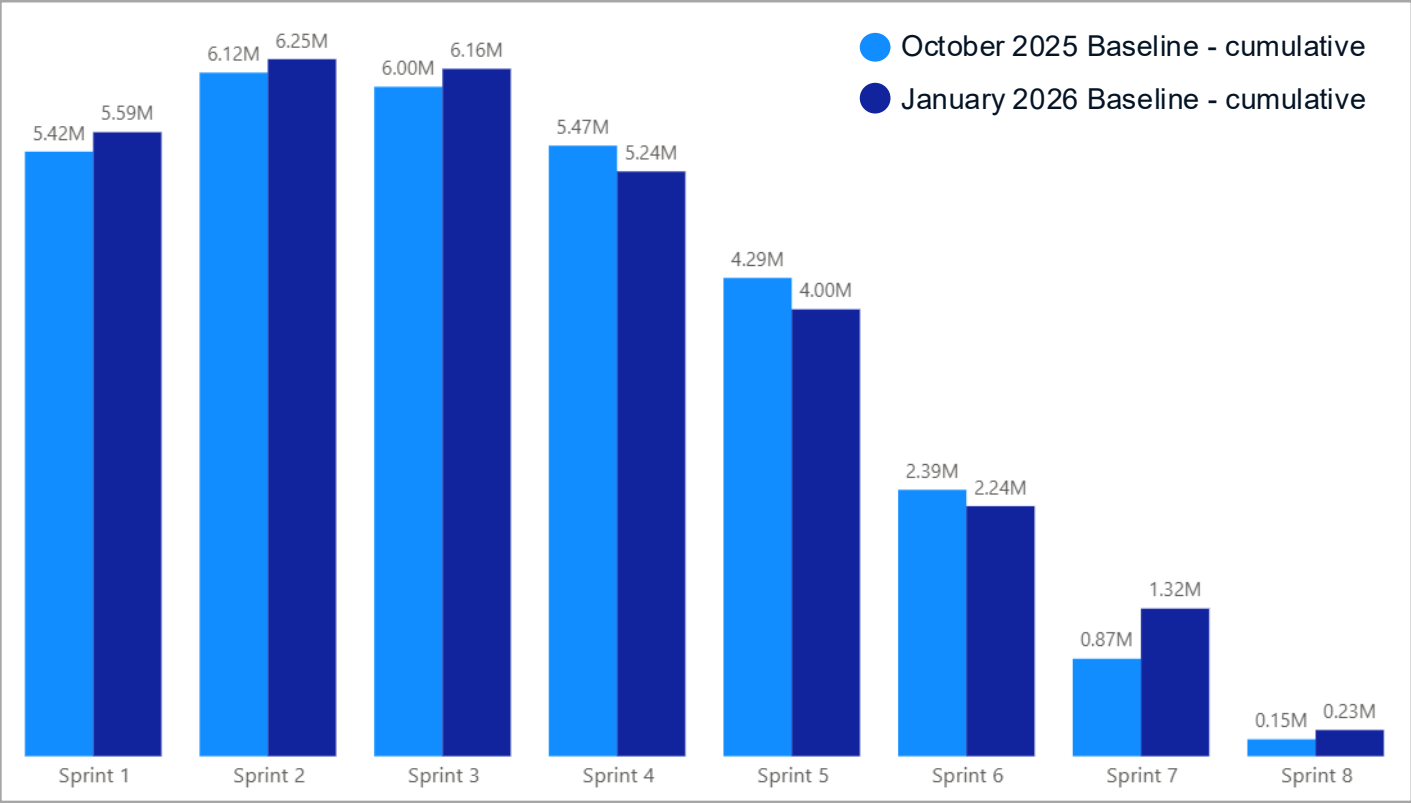
A summary is provided below:

- Migration plans were received for 99.99% of all MPANs
- Migration plans were received from all suppliers except:
 - 2 suppliers, representing approximately 400 MPANs (suppliers are being escalated to the relevant regulatory bodies); and
 - a small number of suppliers that may be exiting the market
- There is no material deviation between the migration plan baselined in January 2026 and the baseline agreed in October 2025.
- The January 2026 baseline indicates that 80.3% of all MPANs are expected to be migrated by M14 (October 2026), compared with 80.7% in the October 2025 baseline, representing a difference of approximately 140,000 MPANs.



Sprint 1 Planning Outcomes (2)

- Deviations between the October 2025 baseline and the January 2026 baseline are not significant and do not present any major risks.
- The most recent baseline indicates a general leftward shift in migration volumes, which is positive, although the change in volume is minimal.
- However, there is a rightward shift of approximately 500,000 migrations in the final two sprints.
- The parties contributing to this rightward shift will be assessed and, where necessary, will be subject to additional planning and control measures.

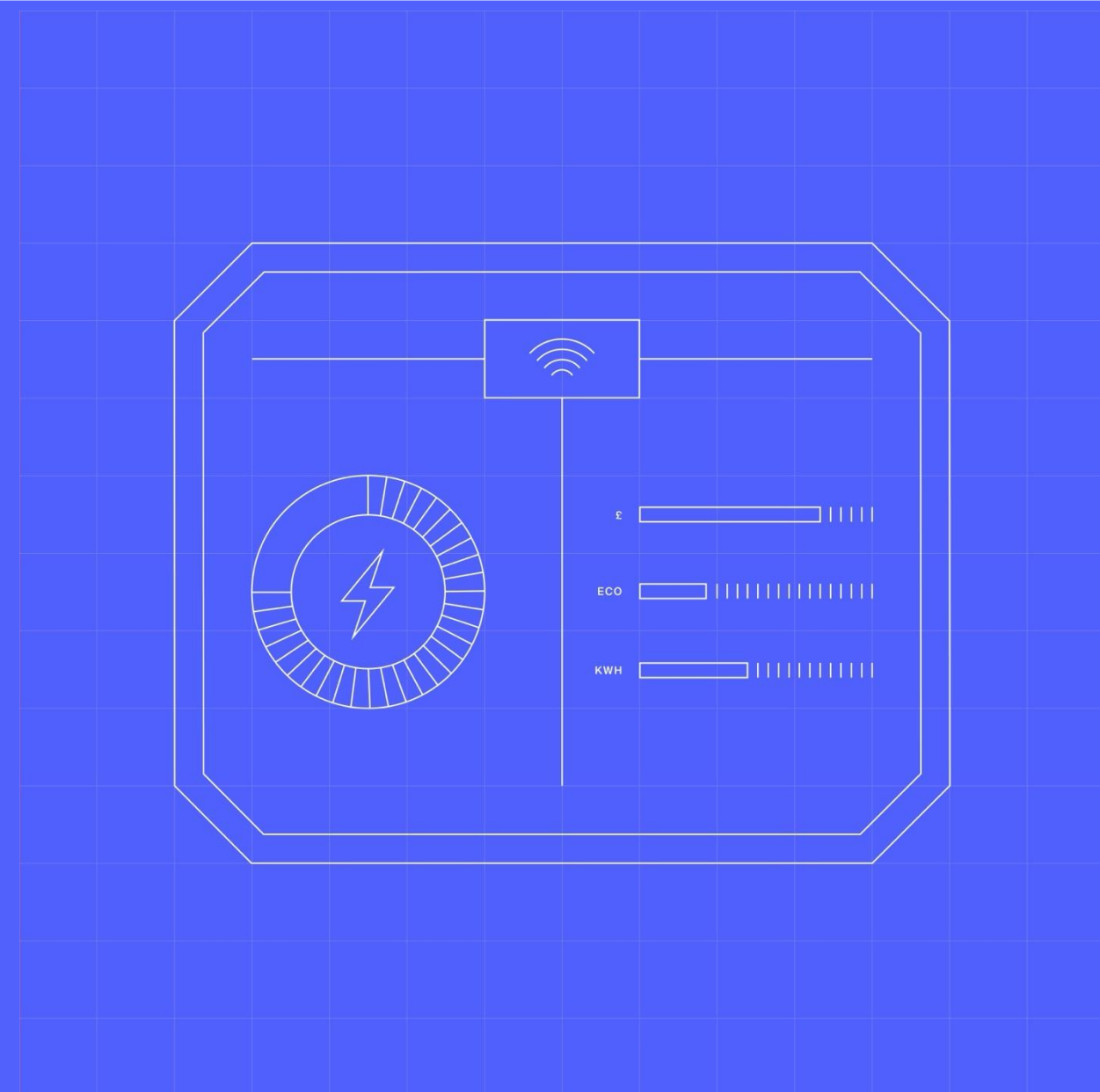


Participant-Driven Migration Dependencies

INFORMATION: Update on Migration dependencies on industry participants

Programme (Warren Fulton)

10 mins



Core Migration Dependencies (1)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D351	Early Life Support	There is a dependency on Early Life Support completing within the assumed 3-month period and the ramp-up not being delayed	A	A	G	Status is Amber due to the dependency on exiting ELS.
D359	Supplier Migration performance	There is a dependency on Suppliers adhering to the Migration Framework and Migration Plan	G	G	G	Migrating Suppliers are compliant with the Migration Framework and Plan
D419	Suppliers resolving problematic MPANs	There is a dependency on Suppliers to proactively identify, assess and resolve potential problem MPANs before M15 (noting D418 on Code Bodies)	G	G	G	There are no known issues affecting Sprint 0 progress.
D220	Supplier and Agent qualification	There is a dependency on Suppliers and Agents to complete Qualification in alignment with their planned migration start dates.	G	G	G	There are no known Supplier or Agent Qualification issues affecting planned migration start dates*.
D340	Qualification Testing performance	There is a dependency on Elexon's Qualification Testing capability for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known Qualification Testing performance issues affecting planned migration start dates.
D361	Agent dependencies	There is a dependency on Suppliers managing their agent dependencies to meet the agreed Migration Schedule	G	G	G	There are no known Agent Qualification issues affecting Supplier planned migration start dates*.
D341	BSC Qualification Governance performance	There is a dependency on the BSC PAB governance process for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known BSC Qualification Governance performance issues affecting planned migration start dates.
D415	REC Qualification Governance performance	There is a dependency on the REC Code Manager governance process for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known REC Qualification Testing performance issues affecting planned migration start dates.

*Noting that the Migration pathway PPIR may identify potential risks.

Core Migration Dependencies (2)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D221	Service Activation performance	There is a dependency on Elexon's Service Activation capability for Participants to start migration in line with their planned Migration Start	A	G	G	There are no known issues affecting Sprint 0 progress. PPIR will identify if there is an appetite to increase ISD publication frequency.
D342	DIP Onboarding performance	There is a dependency on Elexon's DIP onboarding capability for Participants to start migration in line with their planned Migration Start	G	G	G	There are no DIP onboarding issues affecting planned migration start dates. Several areas for improvement have been identified for later Sprints. Proposed Readiness Assessment 7 from PPIR results will provide confidence on future capability and capacity.
D417	Service Management performance	There is a dependency on Elexon Service Management adhering to SLAs for Participants to migration in line with their baselined Migration plans	ELS	ELS	ELS	See Section 3 – ELS exit
D416	DIP migration performance	There is a dependency on Elexon DIP performance adhering to requirements and SLAs for Participants to migration in line with their baselined Migration plans	ELS	ELS	ELS	See Section 3 – ELS exit
D343	Settlement performance	There is a dependency on the new MHHS settlement processes working as expected and not causing any reason for Migrations to be stopped	ELS	ELS	ELS	See Section 3 – ELS exit
D373	LDSO migration performance	There is a dependency on LDSO's performing as per the agreed Migration Thresholds for Participants to migration in line with their baselined Migration plans	G	A	A	There have been several instances where LDSOs have experienced system issues, resulting in delays in processing IF-31s and issuing subsequent messages. In some cases, IF-32 responses were issued after the 5:00 pm SLA defined in the Migration Framework. However, due to the migration offset, these delays have not impacted migration completions, as messages were ultimately processed and sent prior to the effective-from date. LDSOs have not consistently raised these issues with the MCC, meaning Suppliers and the MCC were not always informed. This has led to uncertainty regarding the progress of migrations. LDSOs are reminded of their obligations under the Migration Framework and are expected to notify the MCC should any unplanned issues occur. The MCC will continue to monitor the associated risk.

Core Migration Dependencies (3)

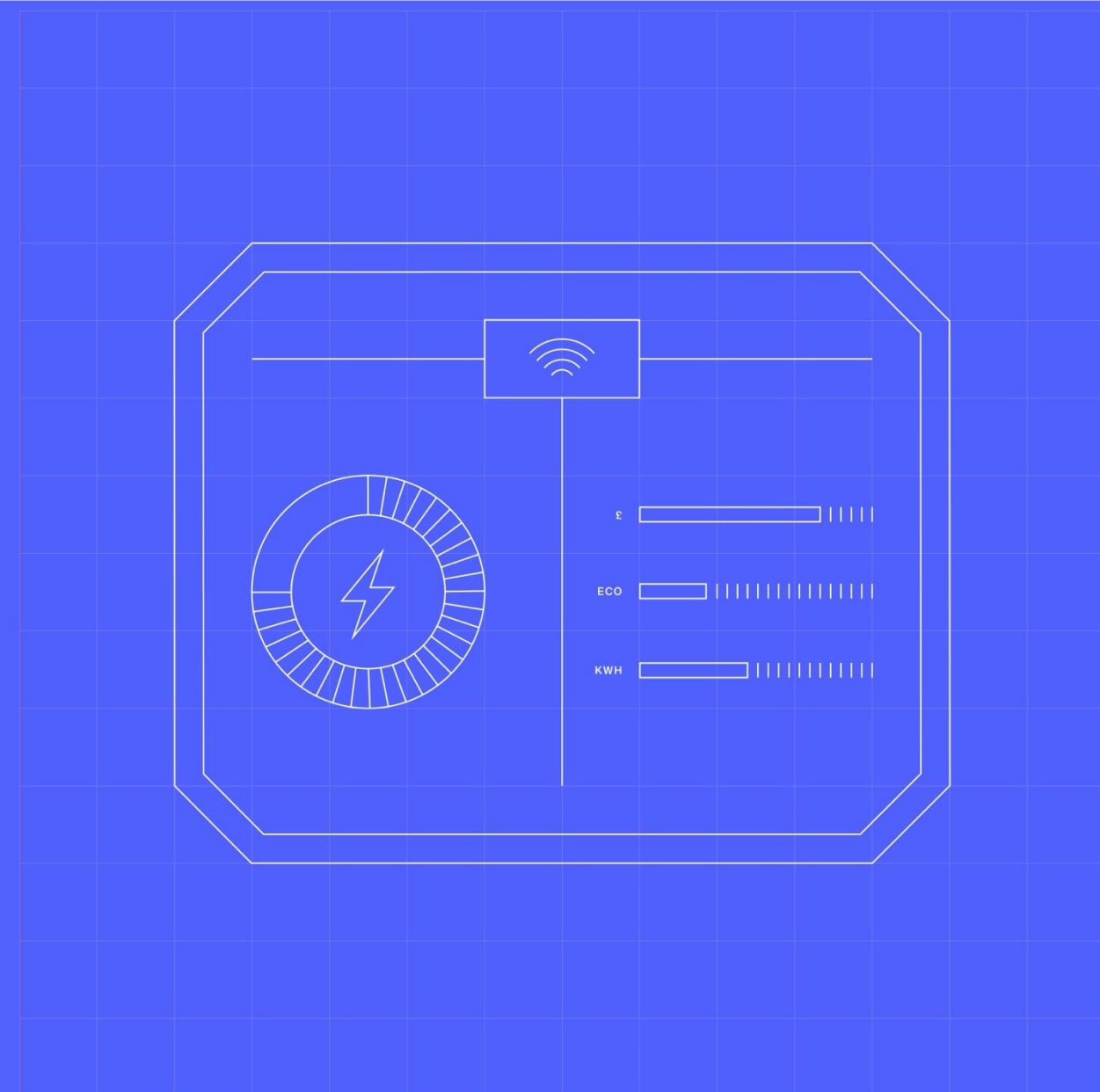
ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D369	DCC migration performance	There is a dependency on DCC performing as per the agreed Migration Thresholds for Participants to migration in line with their baselined Migration plans	G	G	G	DCC processed migrations in accordance with the Migration Design and Migration Threshold obligations
D352	Industry change – Preventing Migration	There is a dependency on Code Bodies to ensure that industry change does not impede Participants from fulfilling their MHHS obligations and/or delay migration	G	G	G	There are no known Industry Changes affecting Participant Migration plans or performance.
D418	Industry change – Enabling Migration	There is a dependency on Code Bodies to implement changes to allow Suppliers to migrate MPANs on the Migration Exclusion list. (Noting the volume of affected MPANs is relatively low)	G	G	G	There are no known issues affecting Sprint 0 progress.

Migration Exclusion List

INFORMATION: Update on the Migration Exclusion and Remediation list

Programme (Joe Grisley)

10 mins



Migration Exclusions – Code Changes and Constraints

BSC					
Exclusion and Remediation Item	Code Change	CP	Target Implementation date	Progress update	RAG
CSS Registration ID	BSC Change required to make conditionally mandatory CSS Reg ID field mandatory	TBC	TBC	CP yet to be raised. This CP however is a lower priority change to align design documentation to behaviour witnessed in production.	
Traditional meters installed on CT connection types	BSC Change required to permit Traditional CT meters as a valid configuration	CP1628	25-June-26	CP1628 is currently being out for consultation with decision scheduled for March.	
Related MPANs with different meter types					
SMETS 2 Incorrect Number of Digits	BSC Change required to change SMRS Validation rules	CP1622	25-June-26	SVG have decided to pause CP1622 in its current form while cross-code activities bring together BSC, REC, the MHHS Programme and impacted Market Participants to confirm an enduring approach. Initial meeting held with industry. Code Body guidance provided states that this issue is not migration impacting. Cross-code activities are continuing to identify resolution.	

REC					
Exclusion and Remediation Item	Code Change	CP	Target Implementation date	Progress update	RAG
CSS Registration ID	Back population of CSS Reg ID to enable Supplier to source it from EES	N/A	June	REC have established issue group I0296 – Link to issue group can be found here REC looking to provide Suppliers with CSS Reg ID reports to enable back population activity. Aiming for a no later than date of June.	
SMETS 2 Incorrect Number of Digits	REC change to D0312	R0300	25-June-26	SVG have decided to pause CP1622 in its current form while cross-code activities bring together BSC, REC, the MHHS Programme and impacted Market Participants to confirm an enduring approach. Initial meeting held with industry. Code Body guidance provided states that this issue is not migration impacting. Cross-code activities are continuing to identify resolution.	

DCC				
Exclusion and Remediation Item	Target Completion date	Progress update		RAG
SMETS 1 FOC incorrectly configured	30/01/26	SMETS 1 FOC reconfiguration now completed. DCC have seen an 92% success rate – reducing impacted assets from c.2.3 Million to c.198k. DCC have now published reports to Migration Sprint 0 Suppliers so that they can now pursue remedial works on impacted assets. DCC yet to provide reporting to all impacted Suppliers and we have no defined timeline for when this will be available.		

Migration Exclusion List

Issue Type	MPAN Volume	Description	Migration Status	Migration Commentary	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item	Code Change
Traditional meters installed on CT connection types	6,000	The design does not support traditional meters installed on CT connections. Migration should not be attempted for these specific MPANs until this issue is resolved. The traditional meter should be exchanged for an advanced meter prior to migration; or, if the meter cannot be exchanged the MPAN should not be migrated until a BSC change to support this scenario is implemented.	Blocked	1.b Pot Unmigratable without change due to design. Only Blocked if you intend to migrate the traditional CT meter	1a. Supplier and MOP identify MPANs with a traditional meter on a CT connection and replace that meter for an advanced meter; or	1a. Supplier	BSC	In Progress		i217	YES
					1b. Supplier and MOP follow process set out within BSC change xxxx (when implemented); or	1b. Supplier & MOP	BSC	Blocked	Jun-26		
					1c. Supplier and MOP determine that connection is not CT and request LDSO amend the connection type to W	1c. Supplier & MOP & LDSO	BSC	In Progress			
					2. Following 1a or b MOP sends correct D0312 to MPRS	2. Supplier & MOP	REC	In Progress			
					3. Following 1c LDSO sends DB02 to MPRS, MPRS will re-evaluate the market segment from advanced to smart	3. LDSO	BSC	In Progress			
					4. Supplier can migrate the MPAN once correction made.	4. Supplier		Partially Blocked	Jun-26		
Related MPANs with different meter types	8,400	Related MPANs with different meter groups which create different market segments (e.g. smart and advanced) will cause exceptions if the MPAN migration is attempted. The design doesn't support related MPANs with two different market segments.	Partially Blocked	Trad CT scenario of related are currently UNMIGRATABLE in current stage blocked until code change implemented. Remaining scenarios defer until cleansing activity has been completed	1. Supplier unrelates MPANs if relationship not required for billing purposes, by sending the D0386; or	1. Supplier	REC	In Progress		i234	YES
					2. If required for billing purposes; Supplier must not migrate until:	2. Supplier	REC	In Progress			
					3. Meter exchanges are completed to align the meter group across all MPANs; or	3. Supplier	REC	In Progress			
					4. Industry change to MHHS design implemented to support different meter groups.	4. Code Body	BSC	Blocked	Jun-26		
					5. Supplier can migrate MPAN following step 1, 3 or 4.	5. Supplier		Partially Blocked	Jun-26		

Migration Remediation List (1 of 3)

Issue Type	MPAN Volume	Description	Migration Status	Migration Commentary	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item	Code Change
CHECK meter types in MPRS	50	MOPs should not send CHECK meters within a D0312 to MPRS. CHECK meters are not supported within the design and will cause migrations to fail if attempted. CHECK meters will need to be removed via the D0312 prior to that MPAN being migrated.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. MOP removes CHECK meter from MPRS via D0312.	1. Supplier	REC	In Progress		i230	NO
					2. Supplier can initiate migration for MPAN once correction made	2. Supplier		In Progress			
Smart meters and CT connection types	600	It is not possible for smart meters to be installed on CT connection types, so a dear data quality issue exists. These MPANs will not migrate successfully and will cause exceptions if migration is attempted before they are fixed.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Supplier checks that smart meter installation is valid, if valid 2, if not valid 3	1. Supplier	REC	In Progress		i231	NO
					2. Supplier raises a request with the LDSO to correct connection type to WC.	2. Supplier	BSC	In Progress			
					3. MOP correct meter type to valid value which is supported by CT connection type and send new D0312.	3. Supplier	REC	In Progress			
					4. Supplier can initiate migration for MPAN once correction made	4. Supplier		In Progress			
Linked import and export MPANs with different connection types	2,000	The design doesn't support linked MPANs within different market segments. Exceptions will be created preventing the successful migration of an MPAN if attempted. The data misalignment should be resolved if the linkage is correct, or the linkage should be removed if the data for the respective MPANs is correct.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. LDSO check the connection types and amends if incorrect or de-links the MPANs if correct	1. LDSO	BSC	In Progress		i232	NO
					2. Supplier can then migrate the MPAN	2. Supplier	BSC	In Progress			
Linked import and export MPANs with different meter types	330	The design doesn't support linked MPANs within different market segments. Exceptions will be created preventing the successful migration of an MPAN if attempted. The data misalignment should be resolved if the linkage is correct, or the linkage should be removed if the data for the respective MPANs is correct.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Supplier investigates the linked MPANs and changes the meter type if incorrect, if the other MPAN is with another Supplier and that Suppliers meter type is incorrect then they should raise an SDEP to that Supplier to update; or	1. Supplier	BSC	In Progress		i218	NO
					2. Supplier believes the MPANs should not be linked and requests, via SDEP, that the LDSO de-links them.	2. Supplier	BSC	In Progress			
					3. Following 1 or 2 completion the MPAN can be migrated.	3. Supplier	BSC	In Progress			

Migration Remediation List (2 of 3)

Issue Type	MPAN Volume	Description	Migration Status	Migration Commentary	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item	Code Change
Related MPANs with different connection types	300	Related MPANs with different connection types will cause exceptions if the MPAN migration is attempted. The design doesn't support related MPANs with two different market segments.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. LDSO investigates exceptions and corrects connection type if incorrect, or	1. LDSO	BSC	In Progress		i233	NO
					2. LDSO raises SDEP and instructs the Supplier to unrelate	2. LDSO	REC	In Progress			
					3. Supplier unrelates if instructed to by LDSO, by sending the D0386	3. Supplier	REC	In Progress			
					4. Supplier can migrate MPAN following step 1 or step 3.	4. Supplier		In Progress			
NHH unmetered MPAN	2,500	NHH MPANs cannot be migrated to MHHS, only HH MPANs can be migrated.	Defer	Unmigratable in current stage. Defer until P434 Obligation has completed	1. Change measurement class of MPAN from NHH to HH.	1. Supplier	BSC	In Progress		R897	NO
					2. De-register any secondary unmetered MPANs	2. Supplier		In Progress			
					3. Migrate MPAN	2. Supplier	BSC	In Progress			
Domestic Unmetered MPANs	50	~50 MPANs impacted Domestic Unmetered MPANs cannot be migrated to MHHS.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Change DPI to Non-Domestic as per process set out in REC	1. Supplier	REC	In Progress		i224	NO
					2. Migrate MPAN	2. Supplier		In Progress			
CSS Registration ID	TBC	If Registration ID is not populated within the IF-031, the message will be rejected by the Registration Service. There is a potential issue that suppliers do not have complete Registration ID records. A conflict currently exists between the Registration Service functionality and the baselined design / codes.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Supplier to populate CSS RegistrationID	1. Supplier	REC	In Progress		R1198	YES
					2. Migrate MPAN	2. Supplier		In Progress			

Migration Remediation List (3 of 3)

Issue Type	MPAN Volume	Description	Migration Status	Migration Commentary	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item	Code Change
SMETS 1 FOC incorrectly configured	c. 2,300,000	SMETS1 meters impacted by the incorrect recording of HH interval data	Defer	Possible to migrated however the HH settlement data may be incorrect	1. DCC to implement a fix to allow the reconfiguring of the SMETS1 Meters to resolve the identified issue to ensure all consumption data retrieved from these meters is accurate. 2. Suppliers to work with MOPs to resolve non communicated MPANs and to then Migrate once fix has been applied	1. DCC 2. Supplier	SEC	DONE In Progress	12-Jan-26	R1201	NO
SMETS 2 Incorrect Number of Digits	250,000	Circa. 250,000 MPANs have a "number of register digits" value that is different to the value populated within MPRS. Currently the D0150 will contain the correct value but this information will not be present once an MPAN is migrated as the D0150 is no longer used.	Defer	Possible to Migrated, however could impact Settlement. Following BSC and REC change	1. BSC change required to change MPRS to be able to accept the correct "number of register digits" value via the D0312 data flow. 2. MOPs identify meters within their portfolio which will have an incorrect "number of register digits" held within MPRS (this can be achieved by comparing the value they hold to the previous MPRS validation rules). 3. MOPs to send corrected value to MPRS via the D0312 data flow. 4. Supplier can migrate the MPAN once correction made.	1. BSC & LDSOs 2. Supplier 3. Supplier 4. Supplier	BSC REC REC	In Progress Defer Defer Defer	25-Jun-26	i211	YES
Missing Meter Data (Energised) within MPRS	17,000	MPANs which do not have meter data populated within MPRS at the point of market segment population in September 2025 will be set to a market segment of advanced. In many instances a smart meter is installed on this site, unless the correct meter data is populated by the MOP in MPRS only advanced agents could be appointed when the MPAN is migrated. The Supplier should not attempt migration until the correct data is populated via the D0312 flow.	Defer	Possible to migrate, however it would have to be migrated within the Advanced segment. If this is incorrect, Supplier would be required to complete a change of segment	1. Supplier and MOP identify MPANs with missing meter data within MPRS. Utilising the REC performance assurance reporting and EES reporting. 2. MOP sends correct D0312 to MPRS. 3. If the D0312 meter type is smart or traditional MPRS will re-evaluate the market segment from advanced to smart. 4. Supplier can migrate the MPAN once correction made.	1. Supplier 2. Supplier 3. LDSO (automated process) 4. Supplier	REC REC REC	In Progress In Progress In Progress In Progress		i145	NO
Linked & Related Import and Export MPANs with Export MPAN Missing meter data	TBC	MPANs which do not have meter data populated within MPRS at the point of market segment population in September 2025 will be set to a market segment of advanced. In the instance of linked or related Import and Export MPANs where the Export MPAN is missing meter data, the Export MPAN will default to the Advanced segment. This will result in the Import MPAN also defaulting to advanced even if it is correctly set to Smart.	Defer	Possible to migrate, however should the segment incorrectly default it would cause significant operational intervention to resolve within the MHHS arrange	1. Solution to be discussed at MHHS Expert Group	1. Supplier	BSC	In Progress			TBC

* Linked & Related Import and Export remains Amber due to solution discussions being ongoing at BSC Expert Group

Migration Troublesome MPANs PPIR

PPIR Timelines remain on track with PPIR and Guidance Document due to be published on the 16th February.

- The PPIR will be published to Suppliers and Agents, along with guidance documentation and completion templates, on the **16th February 2026**.
- Suppliers and Agents will be provided with a 4-week window to complete the PPIR. The PPIR Deadline is the **13th March 2026**.
- Following the publication of the PPIR, weekly drop-in sessions will be held with parties to support the completion of the PPIR.
 - Drop-in Session 1 – 19th February 2026
 - Drop-in Session 2 – 26th February 2026
 - Drop-in Session 1 – 5th March 2026
 - Drop-in Session 1 – 12th March 2026

This PPIR aims to:

- Ask for Suppliers to identify the volume of MPANs relating to each Exclusion and Remediation List item within their portfolio.
- Ask for Suppliers to provide a resolution plan for how they aim to resolve their volume of Exclusion / Remediation MPANs in line with their migration plan.
- Ask for Suppliers to share the volume of Complex sites, shared SVA Metering Systems and private network arrangements they have within their portfolio.
- Ask for Suppliers to share the volume of MPANs with a Trading Status of X and they plan to deregister or migrate these MPANs.
- Ask Agents to share the volume of Complex sites, shared SVA Metering Systems and private network arrangements they have within their portfolio and the Suppliers involved.

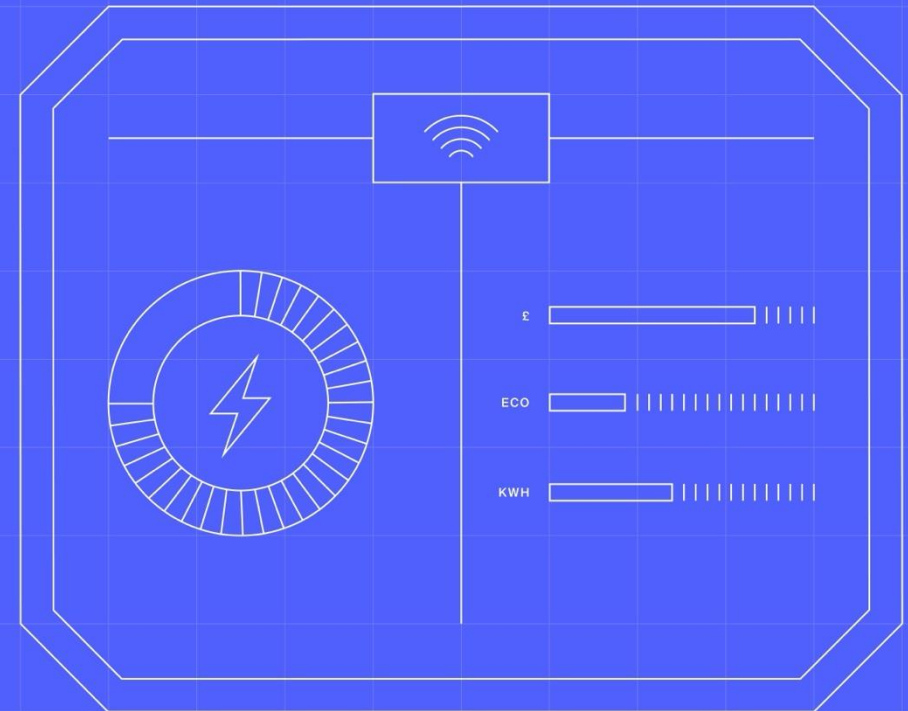
Note - Due to the developing position on the SMETS 2 Incorrect Number of Dials issue, the Migration Team are not planning on including this item within the PPIR until code body activities have progressed further. This is to avoid asking participants the wrong questions.

Programme Milestones related to MCAG

INFORMATION: Overview of upcoming Programme Milestones related to MCAG and any milestone changes for approval

Programme (PMO)

5 mins



Look Ahead – Key Milestones Status on 11 December 25

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T2-RA-0600	Readiness Assessment 7 - Migration Checkpoint - Completed (incl. Readiness Assessment Report approval)	PSG	19 March 2026	19 March 2026	CPT				05/02/26 - activity on track
T2-MI-8500	Non-SIT Participants Migration Start	MCAG (Migration)	15 May 2026	15 May 2026	SI Migration				05/02/26 - activity on track
T3-MI-0500	M16 methodology approved	MCAG (Transition)	31 July 2026	31 July 2026	SI Transition				14/01/26 - SRO continue to deveop M16 methodology, which will be presented to industry in due course.
T2-RA-0700	Readiness Assessment 8 - Ready to Accept New MPANs - Completed (incl. Readiness Assessment Report approval)	PSG	13 October 2026	13 October 2026	CPT				05/02/26 - activity on track
T1-MI-5000	All suppliers must be able to access MPANs under the new TOM (M14)	PSG	28 October 2026	28 October 2026	CPT				05/02/26 - activity on track

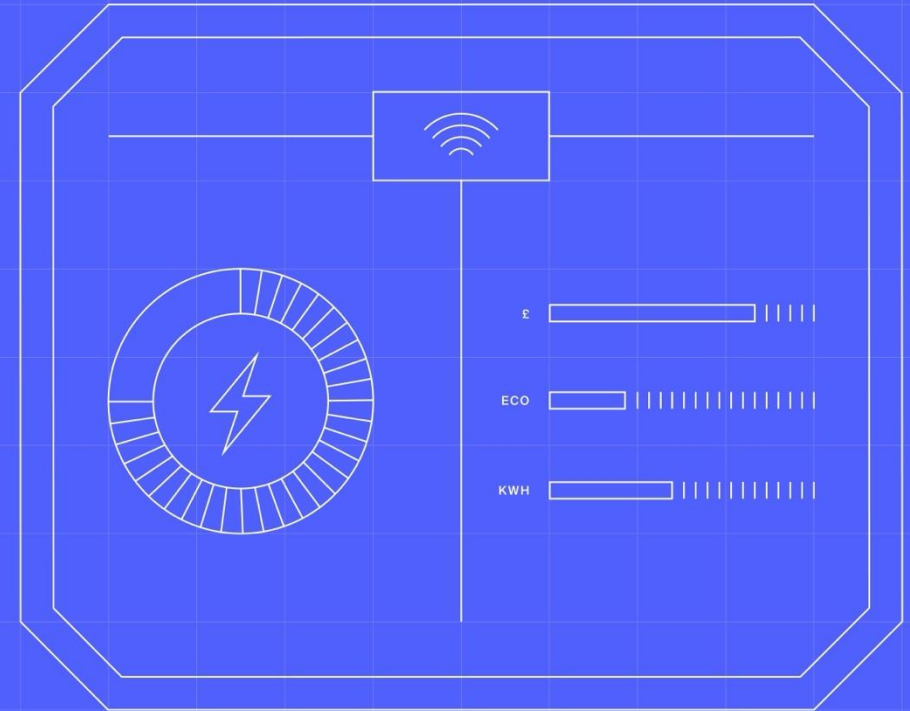
Milestone RAG definitions			
Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Top Programme Risks related to MCAG

INFORMATION: Update on the top Programme risks related to MCAG

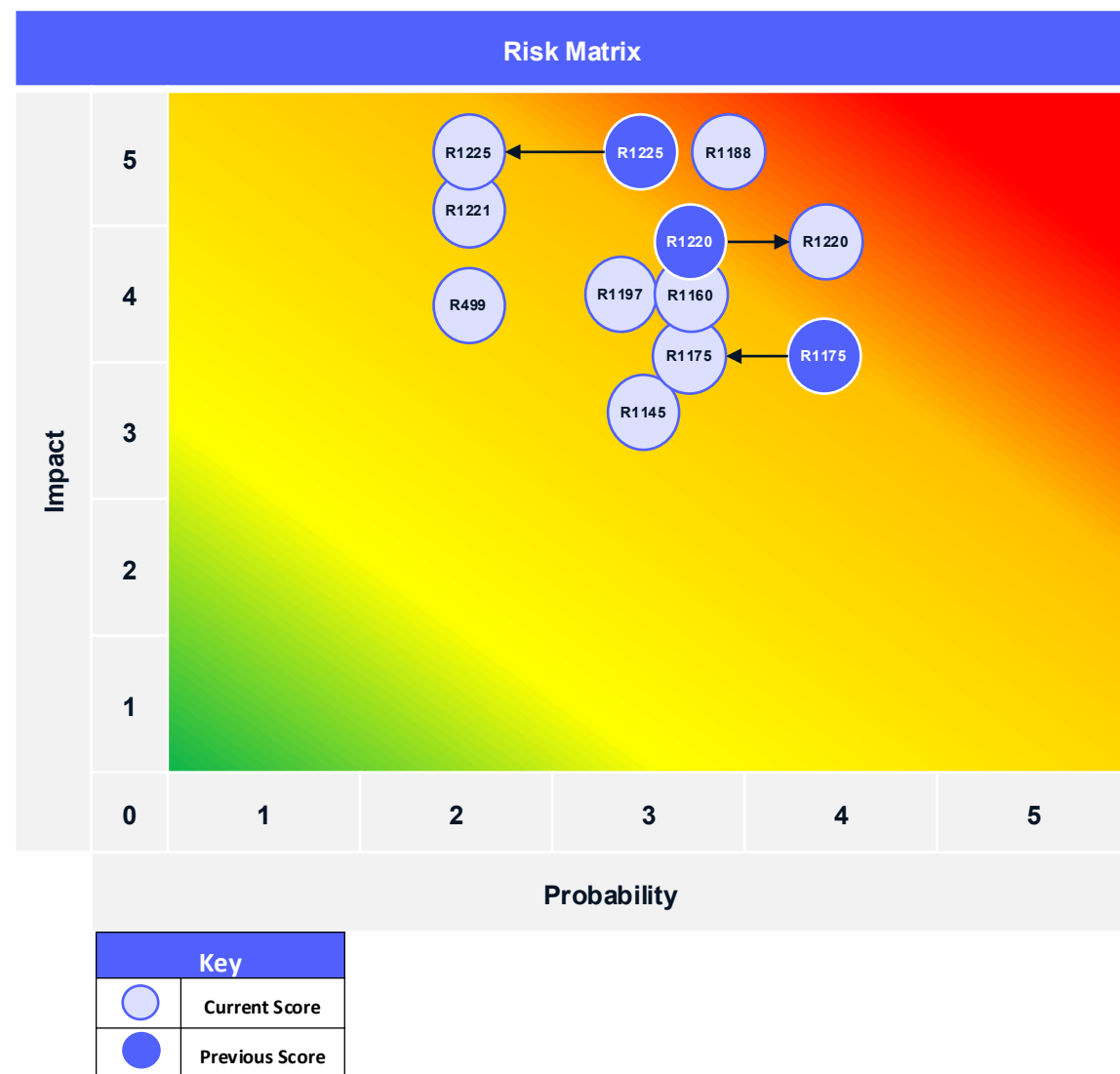
Programme (PMO)

5 mins



Top Programme Risks related to MCAG

This risk assessment is based on no incentives being in place - and it will be reviewed should P487 be approved. Post ELS, all risks will be re-reviewed and updated in line with exit position.



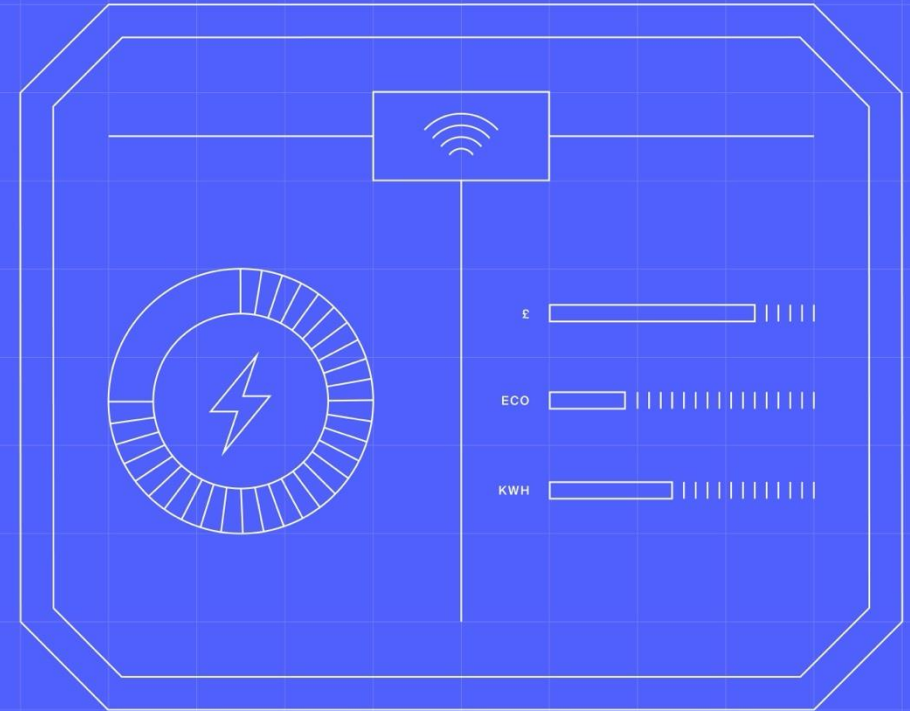
Risk ID	Risk	Mitigation	Contingency Plan	Previous Score	Current Score
R1188	There is a risk that issues between the registration service and suppliers may not be responded to and/or resolved in a 'timely manner' during Migration, as set out in BSCP706.	<ul style="list-style-type: none"> Issue with D0209s has shown that this risk has materialized This is related to ELS recommendation 4, on cross party service desks that was shared at TORWG on 04-Feb (are process controls/SLAs required in the code) 		20	20
R1220	There is a risk that the Service Delivery function, including Service Management, Performance Assurance, Market Design, OSMs, is unable to scale or operate at sufficient maturity to manage the increased volume and complexity of issues during peak migration periods impacting achievement of M15	<ul style="list-style-type: none"> Elaxon to ensure resourcing in place to support additional participants as they begin migration and ensure knowledge base is kept up to date through early weeks of migration and applying any lessons learnt. Programme continues to have concerns on how triage and incident management are working currently. 		13	19
R1160	There is a risk that Supplier and Agents face issues with DIP production onboarding, delaying their ability to start Migration	<ul style="list-style-type: none"> PPIR responses will provide visibility of expected PP onboarding volumes and timelines, enabling early identification and mitigation of any peak onboarding demand within a 5WD period 		16	16
R1175	There is a risk that the lack of QT progress could delay the completion of QT for PPs impacting Migration timelines	<ul style="list-style-type: none"> Proactive monitoring and assurance of QT testing progress and non-SIT PP tracker Further highlighting to PPs what date they will need to complete QT in order to hit Migration start dates, as per R1215 Wave 1 complete and wave 2&3 tracking to plan 	<ul style="list-style-type: none"> Delayed PPs would be in breach of license conditions 	18	14
R1197	There is a risk that Suppliers may have data quality issues or other initial business reasons why MPANs are not deemed to be in a fit state for migration and therefore migration to the new MHHS settlement arrangement is not initiated.	<ul style="list-style-type: none"> Migration Team will be publishing a Migration Troublesome MPANs PPIR. This PPIR will look to ask Suppliers to identify the volume of MPANs they have within their portfolio impacted by this issue. This PPIR will be published on the 16th February alongside a detailed Guidance document to support completion. PPIR deadline is the 13th March. Following completion, Migration Team will produce a risk report that is issued to MWG and MCAG on all Migration Exclusions and Remediations. 		14	14
R1145	There is a risk that achieving proven performance of overall MHHS Design TOM may take longer than anticipated, delaying the overall Migration timeline	<ul style="list-style-type: none"> While new issues may still arise, the immediate risk has been significantly reduced following the fixes implemented by Elaxon. The identification of the issue with deappointing DAs in legacy and that discrepancy could be seen in Elaxon's reporting, which shows that we have reached sufficient volume of MHHS settled MPANs for any implications for settlement to start to be seen 		14	14
R1225	There is a risk that an operational issue affects the ability to meet M15	<ul style="list-style-type: none"> Migrations recommenced on 15/01, following the P2 issue with D0209 flows (i266). Remains a risk for M15 		16	11
R1221	Existing industry SLAs may not be sufficient to support BS CCo Service Management processes, which may be a risk to M14	<ul style="list-style-type: none"> Programme continues to monitor this risk, Elaxon have implemented service improvements. Programme expectation is that this will lead to an improvement in containment of service management targets. 		10	10
R499	There is a risk that not all MPANs are migrated by M15 due to lack of incentives by Ofgem for PPs to complete migration according to the Migration plan	<ul style="list-style-type: none"> Modification is with Ofgem for consideration. Ofgem decision expected early Feb '26 - Risk score to be reviewed once we have sight of response details 		10	10

Programme Updates

INFORMATION: Provide updates from L2/3 governance groups and wider Programme activity

Programme (PMO)

0 mins – to be taken as read and discussed by exception



Governance group updates

Programme Steering Group (PSG)

PSG 04 February 2026

Migration Update: A Migration update outlined Migration progress to date. Migration has restarted since a pause and is recovering progress.

Qualification Update: A Qualification update was provided with wave 1 complete and waves 2 - 4 on track.

Early Life and Hypercare Update: Programme and Elxon provided an overview of ELS Progress and current view on ELS Exit which is planned for 12 February, with both parties supportive of an Exit.

Hypercare systems are progressing well across the Central Parties.

IPA Current Status Update: The IPA provided an update on progress and activities, and are supportive of the planned ELS exit.

Readiness Assessment 7 Update: SRO approved an updated timeline proposed to the next Readiness Assessment 7.

PSG papers available [here](#).

Migration & Cutover Advisory Group (MCAG)

MCAG 18 December 2025

ELS Phase 3 Entry: SRO approved Entry into ELS Phase 3, with no objections raised by MCAG members.

Migration Execution: Programme provided an update on Migration Execution, with Execution and Completion on track.

Migration Exclusion List: An update on Migration Exclusion and Remediation lists was presented and the Programme noted that a PPIR will be shared with all Suppliers in Q1 2026.

MWG update: Programme gave an overview of most recent MWG meeting.

MCAG papers available [here](#).

Qualification Advisory Group (QAG)

QAG 28 January 2026

Programme Milestones Related to QAG: T3 milestones related to Wave 1 Final QAD submission, Wave 1 Execution End, and Wave 3 Execution start were approved.

Qualification Planning: 55 PPIRs have been submitted, remaining Participants were encouraged to submit.

L3/L4 Validation: All PPs were asked to address validation issues as soon as possible with guidance to support this expected to be published soon.

QAG papers available [here](#)

Wider Programme Updates

Participant Checklist:

This week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

1. NEW! Timelines for upcoming Qualification activities by Wave - **please note the various deadlines for the Wave you're in**
2. NEW! Migration Update
3. NEW! Participant Lessons Learned

You can view the **Participant Checklist** on the respective **Planning pages** of the [Collaboration Base](#) and the [MHHS website](#). In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab.

Upcoming Governance Meetings:

Here's what's coming up over the next week:

- Wednesday 4 February 2026: [Transition & Operational Readiness Working Group \(TORWG\)](#) at 14:00
- Friday 6 February 2026: [Settlement Timetable Expert Group \(STEG\)](#) at 14:00
- Tuesday 10 February 2026: [Qualification and End-to-End \(E2E\) Sandbox Working Group \(QWG\)](#) at 14:00
- Wednesday 11 February 2026: [TORWG](#) at 14:00
- Thursday 12 February 2026: [Migration & Cutover Advisory Group \(MCAG\)](#) at 10:00
- Thursday 12 February 2026: [Migration Working Group \(MWG\)](#) at 14:00

Working Group Progress Report

Migration and Cutover Advisory Group (MCAG)		
	Migration Working Group (MWG)	Transition & Operational Readiness Working Group (TORWG)
Upcoming meeting's agenda items	12 February 2026 <ul style="list-style-type: none"> Summary of Migration Execution Sprint Planning Migration Observations and Lessons Learnt Migration Exclusions Qualification Planning – PPIR Update MWG Backlog Top Programme Risks related to MWG Programme Updates 	Every Wednesday 2pm: (Fixed Agenda Items) <ul style="list-style-type: none"> Early Life Support Model and Process Industry Reporting Set out within the ELS Model <ul style="list-style-type: none"> Elexon Service Management Reporting Settlement Reporting Migration Process Reporting DIP Monitoring Risks or Issues Raised by Industry <ul style="list-style-type: none"> Issues raised by RECCo Issues raised by Participants
Agenda items from last meeting	15 January 2026 <ul style="list-style-type: none"> 2026 Look Ahead Summary of Migration Execution Sprint 1 Planning Migration Exclusions PPIR – Impact of Updated End-to-End Journey Map Migration Observations and Lessons Learnt MWG Backlog Top Programme Risks related to MWG Programme Updates 	23 September 2025 eTORWG <ul style="list-style-type: none"> Headline Report and Agenda Cutover Declarations Recommendation to PSG

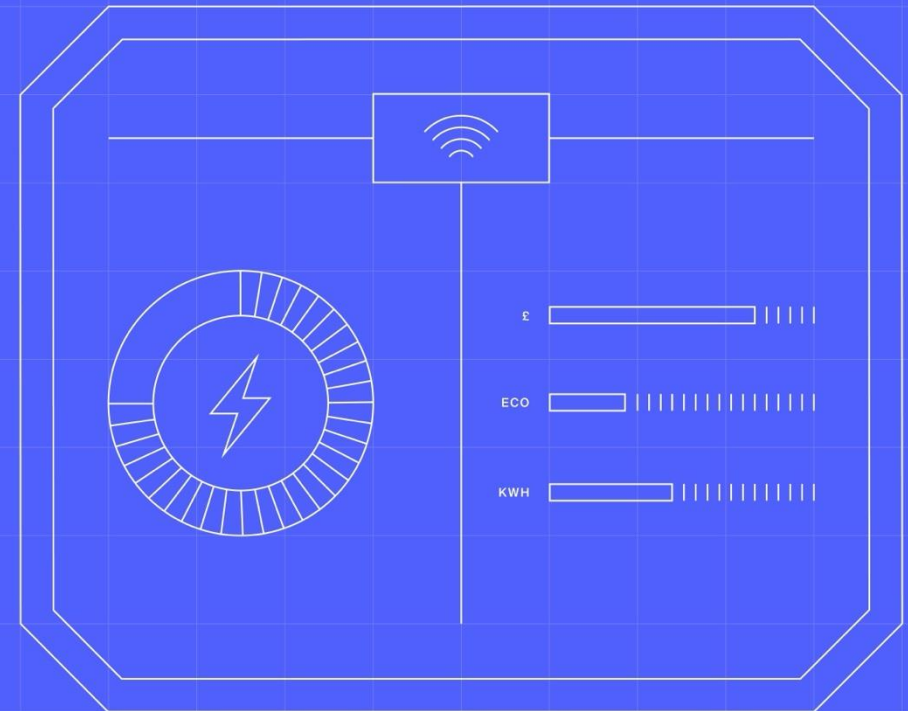
Qualification Advisory Group (QAG)	
	Qualification and E2E Sandbox Working Group (QWG)
Upcoming meeting's agenda items	10 February 2026 <ul style="list-style-type: none"> Qualification Wave Update Qualification Progress Update DIP Onboarding Update L3/L4 Validation QT Update PIT Completion Reminder Sandbox Testing Wave 4 Readiness QA&P Update PPIR Update Independent Programme Assurance QT Artefacts Qualification RAID review
Agenda items from last meeting	20 January 2026 <ul style="list-style-type: none"> Qualification Wave Update Qualification Progress Update Qualification Approval Process DIP Onboarding Update QT Update Wave 3 and 4 Planning and Readiness PPIR – Impact of Updated End-to-End Journey Map QT Artefacts Update on QWG-41-02 Action Qualification RAID review

Summary and Next Steps

INFORMATION: Summarise actions/decisions and look ahead to the next MCAG

Chair & Secretariat

5 mins



Summary and Next Steps

Next steps:

- 1. Confirm actions and decisions from meeting
 - 2. Date of next MCAG: **24 February 2026 at 2pm**
-
- 1. Dates of next working groups:
 - Date of next STEG: **19 February 2026 at 2pm**
 - Date of next MWG: **12 February 2026 at 2pm**

Upcoming agenda items:

Meeting dates		24 February 2026
Relevant milestones or activities		
Agenda items	<ul style="list-style-type: none">• Summary of Migration Execution• Summary of Migration Dependencies• Migration Exclusion List• STEG Update	
Standing items	<ul style="list-style-type: none">• MWG Update• Programme Milestones related to MCAG• Top Programme Risks related to MCAG• Programme Updates	